

If you have a problem sorting out a complaint about a property professional we may be able to help.





# Ombudsman Services

Property

We are Ombudsman Services: Property. We sort out complaints about chartered surveying firms, surveyors, estate agents, residential managing agents and other property professionals from consumers using their services.

## **We are independent and free to use.**

We consider complaints fairly by listening to both sides and looking at the facts.

## **We are here to help**

Visit our website:

**[www.os-property.org](http://www.os-property.org)**

Email:

**[enquiries@os-property.org](mailto:enquiries@os-property.org)**

Phone:

**0330 440 1634** or

**01925 530 270**